Workshop 2

Title: Using technology to support team-working skills for

effective groups: the development of tools and spaces

**Presenter:** Rehana Awan, Carole Anderson

The Open University

## **Session Learning Outcomes**

By the end of this session, delegates will be able to:

- Review the design and delivery of the online tools and spaces we created
- Discuss the benefits and challenges of designing tools and spaces in a VLE to support team-working and the development of communities, particularly to integrate part-time teaching staff
- Reflect on how technology can be harnessed to build team-working skills and develop effective groups
- Use our experience to inform and develop their own practice and determine the relevance for their own organisation
- Explore opportunities for collaboration on future projects

## **Session Outline**

This is a reflection, exploration and evaluation of our experience of using technology and, in particular, a Virtual Learning Environment (VLE) to support the development of team-working skills and effective group working practices across a University's diverse academic community. We explore the theory and pedagogy behind team-working and the advancement of effective groups, and how online tools and spaces can support this. We reflect on the challenges and opportunities in designing online resources to support teamworking skills and in creating an effective online space for the development of a distributed (Arthur, 2016) academic community of practice (Lave and Wenger, 1991) (the learning design, structure and assessment); developing and engaging groups and teams where the teaching staff are predominantly part-time on a contract basis is a particular challenge. We consider engagement and participation in Continuing Professional Development (CPD) and the methods used to encourage involvement in the wider academic learning community (Gore, Hills, Hughes et al, 2016). We examine how technology can be harnessed and embedded to engage groups and teams to provide opportunities for greater inclusion of parttime teaching staff (Dean et al, 2017) in a UK-wide University. Those attending will be able to use our experience to inform and develop their own practice and explore collaboration on future projects cross-institution.

## **Session Activities and Approximate Timings**

The outline of the workshop is a follows;

Timing	Contents
10 mins	<ul> <li>Welcome, introduction, scene setting – changes to policy and University structure; why use the VLE for supporting teams and building online communities</li> <li>Overview of the contents and structure of the resources. Presentation of parts of the resources.</li> </ul>
10 mins	<ul> <li>Small group discussion to explore benefits and challenges (thinking about their own organisations) and overcoming challenges to feed back to the whole group including issues around the use of technology, engagement and participation – part-time, badging, marketing</li> </ul>
13 mins	<ul> <li>Whole group discussion posing the following questions:</li> <li>Would you engage and why?</li> <li>Is this medium better/worse/just different?</li> <li>Would you or wouldn't you and is it worth the effort?</li> </ul>
10 mins	<ul> <li>Small group discussion sharing and feeding back to whole group-collaborating on future projects – exploring the following questions:     What would a collaboration look like and how could we get it to work?     Who might be able to collaborate with who?     How can we establish a community to support collaboration in this area (forums, whatsapp chat, formal meetings etc.)?     It is hoped that in this part of the session people will be able to identify others within the group with whom they may be able to collaborate with</li> </ul>
5 mins	Summary

## References

Alden Rivers, B., Richardson, J. and Price, L. (2014) Promoting reflection in asynchronous virtual learning spaces: tertiary distance tutors' conceptions, *International Review of Research in Open and Distance Learning*, Vol. 15, Issue 3, p. 215–231.

Arthur, L. (2016) 'Communities of practice in higher education: professional learning in an academic career' in *International Journal for Academic Development*, Vol 21, No. 3 (September 2016)

Belbin, M. (1981) Management Teams London, Heinemann

Belbin, R.M. (2010) Team Roles at Work, Butterworth Heinemann, 2nd ed., Oxon (or see 'In a Nutshell' at <a href="http://www.belbin.com/">http://www.belbin.com/</a>

Caudle, L. (2013) Using a Sociocultural Perspective to Establish Teaching and Social Presences Within a Hybrid Community of Mentor Teachers, Adult Learning Vol. 24 Issue 3 Cox, M.D. (2007) Faculty Learning Community: Program director's handbook and facilitator's handbook, 4<sup>th</sup> edition, Miami, Miami University

Dean, B, Harden-Thew, K. and Thomas, L. (2017) 'Building an online community to support the professional development of casual teachers' in *International Journal for Academic Development*, Vol 22, No. 1 (March 2017)

Gore, H. Hills, L. Hughes, J., Law, P., Nockles, J., Wright, J., 2016, An author's guide to badged open courses (BOCs), Open Media Unit, The Open University, Milton Keynes Ifenthaler, Dirk, Nicole Bellin-Mularski, and Dana-Kristin Mah. Foundation of Digital Badges and Micro-Credentials, edited by Dirk Ifenthaler, et al., Springer International Publishing, 2016. ProQuest Ebook Central,

http://ebookcentral.proquest.com/lib/open/detail.action?docID=4573580. accessed 17 November 2016,

Lave, J. and Wenger, E. (1991) Situated Learning: Legitimate Peripheral Participation Cambridge, Cambridge University Press

Law, P., Digital badging at the Open University, 2016, Open media unit, The Open University, Milton Keynes

Lave and Wenger; Communities of Practice explained, online: <a href="http://infed.org/mobi/jean-lave-etienne-wenger-and-communities-of-practice/">http://infed.org/mobi/jean-lave-etienne-wenger-and-communities-of-practice/</a>

MacKenzie. J., Bell, S. Bohan, J., Brown. A., Burke, J. Cogdell, B., Jamieson, S., McAdam, J., McKerlie, R, Morrow, L., Paschke, B., Rea, P. and Tierney, A. (2010) From anxiety to empowerment: a Learning Community of University Teachers, Teaching in Higher Education, Vol 15 Issue 3

Mindtools (2016) Forming, Storming, Norming, and Performing: Understanding the Stages of Team Formation online at <a href="https://www.mindtools.com/pages/article/newLDR\_86.htm">https://www.mindtools.com/pages/article/newLDR\_86.htm</a>
Nixon. S and Brown, S. (2013) 'A community of practice in action: SEDA as a learning community for educational developers in higher education' in *Innovations in Education and Teaching International*, Vol. 50, Issue 4

Tuckman, B. W. and Jensen, M. A. (1977) Stages in small group development revisited *Group* and *Organization Studies* Issue 2, p. 419-427